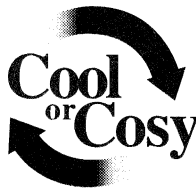




Australian  
Standard  
AS2462 Lic 1198  
Standards Australia



**Natural & Roller  
Insulation & Shutters**

65 Stephens Ave., Torrensville S.A. 5031  
Telephone: (08) 8352 5588 . Fax: (08) 8234 5201

12 November 2003.

To whom it may concern

Cool or Cosy installs approximately 2000 South Australian homes with roof insulation each year and has been doing so since 1990.

Due to the nature of the work, we have a few occasions each year where our customers ceilings are damaged due to our workmen being in the roof.

All of our ceiling repairs and painting have been undertaken by Adrian Krieg for the past eight years.

During this time, all the repairs by Adrian have been of a high quality and we have not had one customer who has been dissatisfied with his workmanship. Some of these customers have contacted our office for Adrian's contact details to do other work on their homes at a later date. Adrian has also undertaken all of the painting work performed at our business premises.

I never ask for quotes from other painters as I know that Adrian always does the correct preparation, uses premium products and stands the test of time.

Adrian has also done much work on my private home and work for many of my friends and relatives. Most of these friends, relatives and myself have used Adrian time and time again.

They, like myself are interested in having the job done correctly with premium products and have always found this to be the case with Adrian.

Yours faithfully,

Brian Tetlow  
Manager



MORCANN HOLDINGS PTY. LTD.  
ABN 29 009 450 597  
Builders Licence R55301

